

COVID-19: Barclays support

During this difficult time, we want our customers, clients and communities to know we're here to support them.

The Barclays Foundation

Launched a COVID-19 Community Aid Package of £100m for charities working to support vulnerable people impacted where we operate

Stay safe from fraud

Fraudsters are exploiting the coronavirus outbreak for scams. We'll never ask customers to move money to a safe account, or ask for them to share their passcodes or PINs with us. Find out more at barclays.co.uk/digisafe/

Got a question? Visit us online

home.barclays/coronavirus

Support for business customers

- SMEs with turnover under £250,000 will now benefit from free every day banking and no overdraft fees or interest until August
- Our three year £14bn lending fund, launched last year
- 12-month capital repayment holiday on existing loans over £25,000
- Increase to, or new, overdraft facilities issued
- Participant in Coronavirus Business Interruption Loan Scheme. Barclays does not require personal guarantees on CBILS loans of any size

Support for personal customers

Mortgages

- Online applications for repayment holidays now live for Residential and Buy-to-Let mortgage holders financially impacted by covid-19
- Customers can switch from 'capital repayment' to 'interest only' mortgages for up to 12-months
- A three-month moratorium on repossessions

Overdrafts

- Waiving all interest on arranged overdrafts until 30 April, with further support from May to be announced

Savings

- Potential to remove penalty charges for impacted customers accessing savings early

Credit Cards and loans

- Three-month payment holidays on loans and credit cards for impacted customers
- An increased contactless limit of £45
- Temporary credit limit increases to customers facing financial hardship
- No late payment and cash advance fees for the next 90 days

Access to Banking

- Supporting our vulnerable customers, including self-isolated and digitally excluded, with alternative ways to bank
- Prioritising our NHS workers, where we can identify them, in our branches and telephone banking